

FIG. 1



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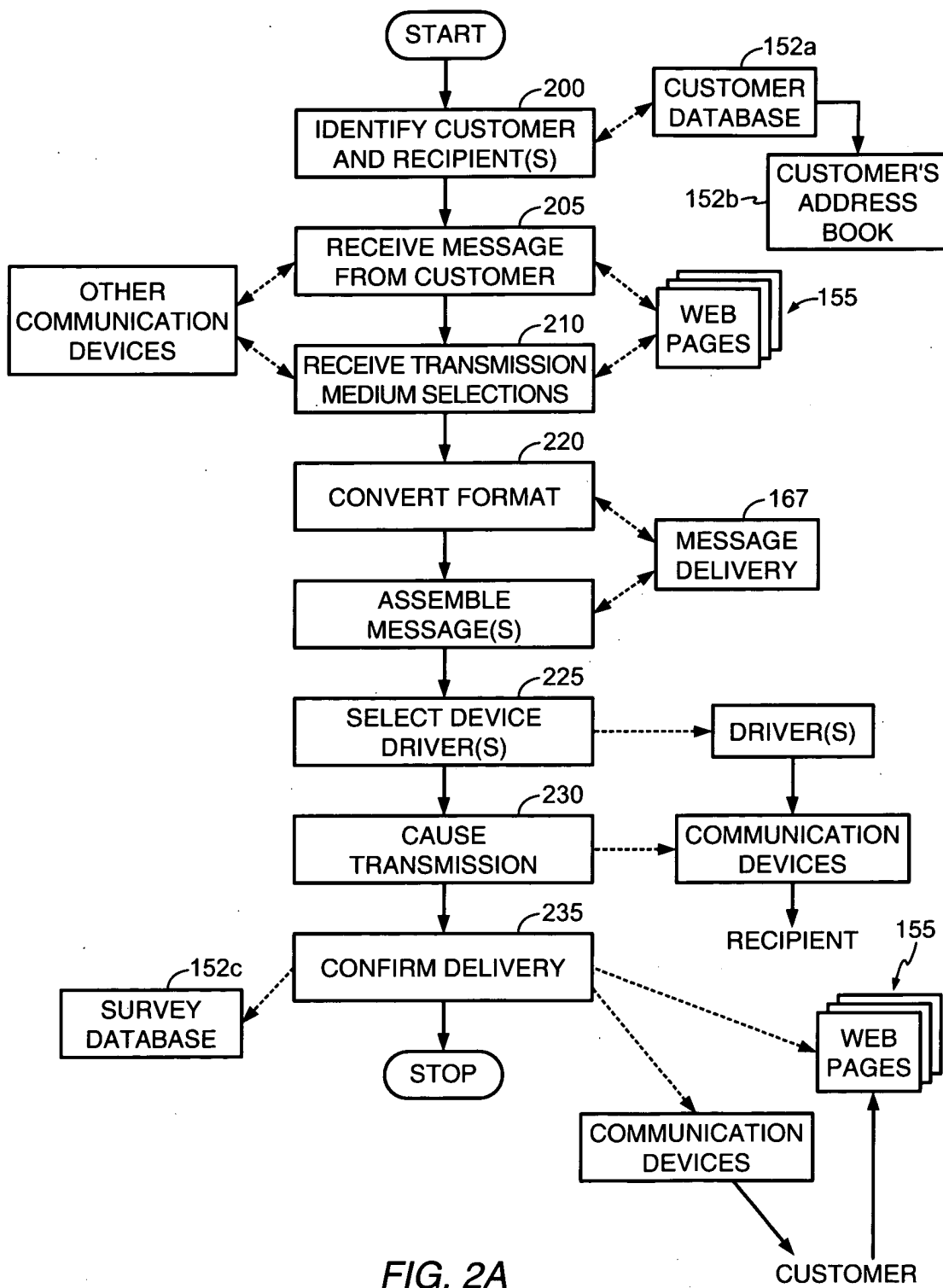


FIG. 2A



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Select Distribution List

<input checked="" type="checkbox"/> Capital One Account	<input type="checkbox"/> Eastern Region	<input type="checkbox"/> Southern Region
<input type="checkbox"/> General Region	<input type="checkbox"/> Head Quarters	<input type="checkbox"/> Western Region

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Select Contacts

<input checked="" type="checkbox"/> Campbell, Elizabet...	<input checked="" type="checkbox"/> Gonzales, Fred	<input checked="" type="checkbox"/> London, Jack
<input checked="" type="checkbox"/> Chin, Edward	<input checked="" type="checkbox"/> Hurst, Collin	<input checked="" type="checkbox"/> Moses, Dan
<input checked="" type="checkbox"/> Coolidge, Jodie	<input checked="" type="checkbox"/> Kaplan, Ernie	<input checked="" type="checkbox"/> Randall, Kenny
<input checked="" type="checkbox"/> Edwards, Susan	<input checked="" type="checkbox"/> Kendall, Josephine	<input checked="" type="checkbox"/> Song, Charlie

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FIG. 2B



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Select Delivery Methods

	Phone	Fax	Pager	E-mail	US Mail	Overnight
Campbell, Elizabeth	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input checked="" type="checkbox"/> H	<input type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Chin, Edward	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input type="checkbox"/> H <input type="checkbox"/> O <sub>2</sub>	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Coolidge, Jodie	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Edwards, Susan	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input checked="" type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Gonzales, Fred	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O		
Hurst, Collin	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> C <input type="checkbox"/> H	<input checked="" type="checkbox"/> O		<input checked="" type="checkbox"/> O <input type="checkbox"/> H		
Kaplan, Ernie	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input type="checkbox"/> C <sub>2</sub>	<input type="checkbox"/> O		<input checked="" type="checkbox"/> O		
Kendall, Josephine	<input checked="" type="checkbox"/> O <input type="checkbox"/> H <input type="checkbox"/> H <sub>2</sub>	<input type="checkbox"/> H		<input checked="" type="checkbox"/> H		
London, Jack	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> C	<input checked="" type="checkbox"/> O		<input checked="" type="checkbox"/> O		
Moses, Dan	<input checked="" type="checkbox"/> O <input type="checkbox"/> C	<input type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input checked="" type="checkbox"/> H		
Randall, Kenny	<input checked="" type="checkbox"/> O <input type="checkbox"/> H	<input type="checkbox"/> O	<input checked="" type="checkbox"/> P	<input type="checkbox"/> O		
Song, Charlie	<input checked="" type="checkbox"/> O <input type="checkbox"/> C <input type="checkbox"/> O <sub>2</sub>	<input checked="" type="checkbox"/> O	<input type="checkbox"/> P	<input checked="" type="checkbox"/> O <input type="checkbox"/> H		

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FIG. 2C

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FIG. 2D

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Fax

E-mail

Pager

(3 of 5)

(10 of 10)

(3 of 3)

Phone

Requested

Successful

Failed

Remaining

Reply Yes

Reply No

Not Responded

14

14

0

0

10

4

0

E-mail

Requested

Successful

Failed

Remaining

Reply Yes

Reply No

Not Responded

10

10

0

0

6

4

0

Fax

Requested

Successful

Failed

Remaining

5

3

0

2

Pager

Requested

Successful

Failed

Remaining

3

3

0

0

Response

Questions: Will you

Yes

No

None

(16 of 24)

(8 of 24)

(0 of 24)

Message

Subject: Urgent Message: Need to Reschedule Meeting

Body: Due to a serious problem at Capital One our meeting needs to be postponed for a few days. Cancel all existing travel plans immediately to avoid penalty charges.

I would like to reschedule this meeting for the last Tuesday of this month.

As before the agenda will include our revenue plan for the quarter and the launch of our new service.

The MessageBlaster system will ask you to confirm your availability on the new date.

Thank you

Cost: \$3.70

Options

Urgent

Fax Cover Sheet

Return E-mail

Pager Callback#

YES

YES

"Henry McMilan" <hmcmlan@teliport.com>

9786700023



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300

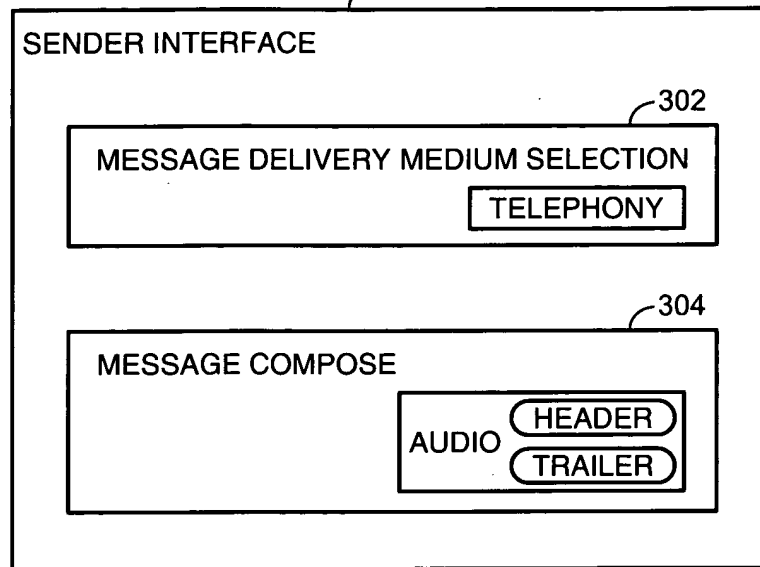


FIG. 3